



YOU CAN FIND US ON



If you have any questions about our guarantee, or want to talk to us about how we can provide you with peace of mind, please don't hesitate to get in touch.

You can call us on 020 8641 6651 or email at info@bathroomaffair.co.uk

Insurance Helpline:

If you need to speak to someone regarding the KBSA ConsumerCare Plus Scheme please contact the Insurance Helpline which is run by QANW on 01292 268020.

Neither KBSA nor their Retail Members are able to answer insurance related queries from consumers.

Please Note: This summary is for information purposes only, it does not contain the full terms and conditions of the KBSA ConsumerCare Plus Scheme and does not form part of a contract of insurance. No cover is in place until you are forwarded a Policy of Insurance in your favour.

450-456 LONDON ROAD

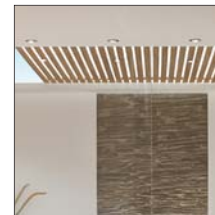
NORTH CHEAM, SURREY SM3 8JB

T: 020 8641 6651 F: 020 8641 6550

E: INFO@BATHROOMAFFAIR.CO.UK

W: WWW.BATHROOMAFFAIR.CO.UK

OUR GUARANTEE TO YOU



QUALITY, SERVICE & EXPERTISE



OUR GUARANTEE TO YOU

Bathroom Affair not only create beautiful bespoke bathrooms, we also provide total peace of mind. For over 40 years, we've been providing our customers with long-lasting quality. So you can relax, knowing you will enjoy your Bathroom Affair bathroom for many, many years to come.

In fact, we are so confident in our service that we provide a full, no quibble insurance-backed guarantee. And, for added security, we also offer you the re-assurance of being a KBSA registered company.

Because we are a KBSA member, you have the confidence to know you are dealing with a reputable and reliable company, plus you can be sure that your money is protected.

KBSA ConsumerCare Plus Deposit Protection & Warranty

With the KBSA ConsumerCare Plus Deposit & Warranty cover for domestic bathroom, kitchen, bedroom or home office installations, you can relax knowing you are covered for up to £75,000 in contract value.

Under the terms of KBSA ConsumerCare Plus, customers are provided with insurance cover to protect them in the event of the KBSA retailer member ceasing to trade due to Bankruptcy or the Death of all the Principle(s) and where all the Principles(s) estates have been declared insolvent.

Please see below cover summaries:

Deposit Cover:

Deposit Protection provides cover for up to a maximum of 25% of the total contract value, for a period of up to 120 days from the date of payment. This period can be extended up to 180 days upon specific request and approval by the Insurers.

Increased Deposit Cover:

Should you want, your Deposit Protection can be increased to provide cover for an amount of up to a maximum of 100% of the contract value, for a period of up to 14 days prior to delivery of the materials required for the installation.

Work In Progress Cover (after delivery of Materials):

Work in Progress Cover provides cover for an amount of up to a maximum of 50% of the contract value, for a period of up to 42 days (6 weeks) from delivery of goods to completion of contract.

Warranty Cover:

Warranty Cover provides cover for defects in the workmanship of the KBSA member retailer up to a maximum of 100% of Contract Price for a period of 2 years from completion of the installation.

Major Defects Cover:

On expiration of the Warranty Cover, protection is provided against a Major Defect occurring within the next 4 years, for up to a maximum of 100% of the Contract Price. A Major Defect is considered to be an acknowledged defect caused by defensive workmanship carried out by, or which is the responsibility of, the KBSA retail member which results in rectification work to over 40% of the Insured Works.